

Annual Report 2019

MILANG AND DISTRICT COMMUNITY ASSOCIATION INC.

ABN: 69 623 040 557

MILANG & DISTRICT COMMUNITY ASSOCIATION INC.





Yunti Ngopun Ngami ; Together We Walk

Artwork by Allan Sumner

We acknowledge the Ngarrindjeri people on whose land we meet and we pay our respects to the Elders past and present.

Ngarrindjeri Vision for Country: Kungun Ngarrindjeri Yunnan (Listen to what Ngarrindjeri people have to say)

“Our Lands, Our Waters, Our People, All Living Things are connected. We implore people to respect our Ruwe (Country) as it was created in the Kaldowinyeri (the Creation). We long for sparkling, clean waters, healthy land and people and all living things. We long for the Yarlumar-Ruwe (Sea Country) of our ancestors. Our vision is all people Caring, Sharing, Knowing and Respecting the lands, the waters and all living things.” - From Ngarrindjeri Nation Yarlumar-ruwe plan 2006

Strategic Plan

OUR VISION

Healthy Communities Sustainable Habitats

We Value:

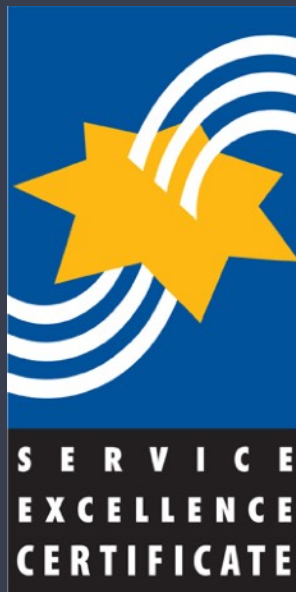
- Honesty and Fairness
- Teamwork, Mutual Respect and Diversity
- Reliability and Responsibility
- Ethical Service Provision and Commitment to Quality
- Care for the People and the Environment
- Equality and Inclusivity

Our Purpose:

- Foster the importance of social diversity, community spirit and community relationships
- Value and protect the peace and natural beauty of our environment
- Acknowledging the Ngarrindjeri people as the spiritual custodians of this land
- Ensuring that local communities are listened to and are actively involved in decision making that will affect them
- To respond to both individual and community needs
- Building capacity by empowering groups and fostering resilience
- Provide services and activities which meet those needs
- Adopt and promote ecological sustainability
- Commit to working together to achieve goals

MADCA

MANAGEMENT COMMITTEE



- Acting President: Pamela Francis
- Acting Vice President: Glen McKenzie
- Acting Treasurer: John Williams
- Don McInness
- Alex Stone
- Robyn Shearer
- Shannon Granger
- Chris Elliot

Ex Officio Members:

- MADCA Manager/Acting Secretary: Stuart Jones
- Alexandrina Council Representative:
Cllr Karyn Bradford

Stuart Jones, MADCA Manager

Colleen Whyte, GLC Program Manager

Gordy Rollins, GLC Liaison Officer & MOSHCC Admin Assistant

Lyn Wilcox, CHSP Coordinator

Sonya Eldridge, Home Care Package Coordinator

Matthew Barrey, Admin & Activities Officer

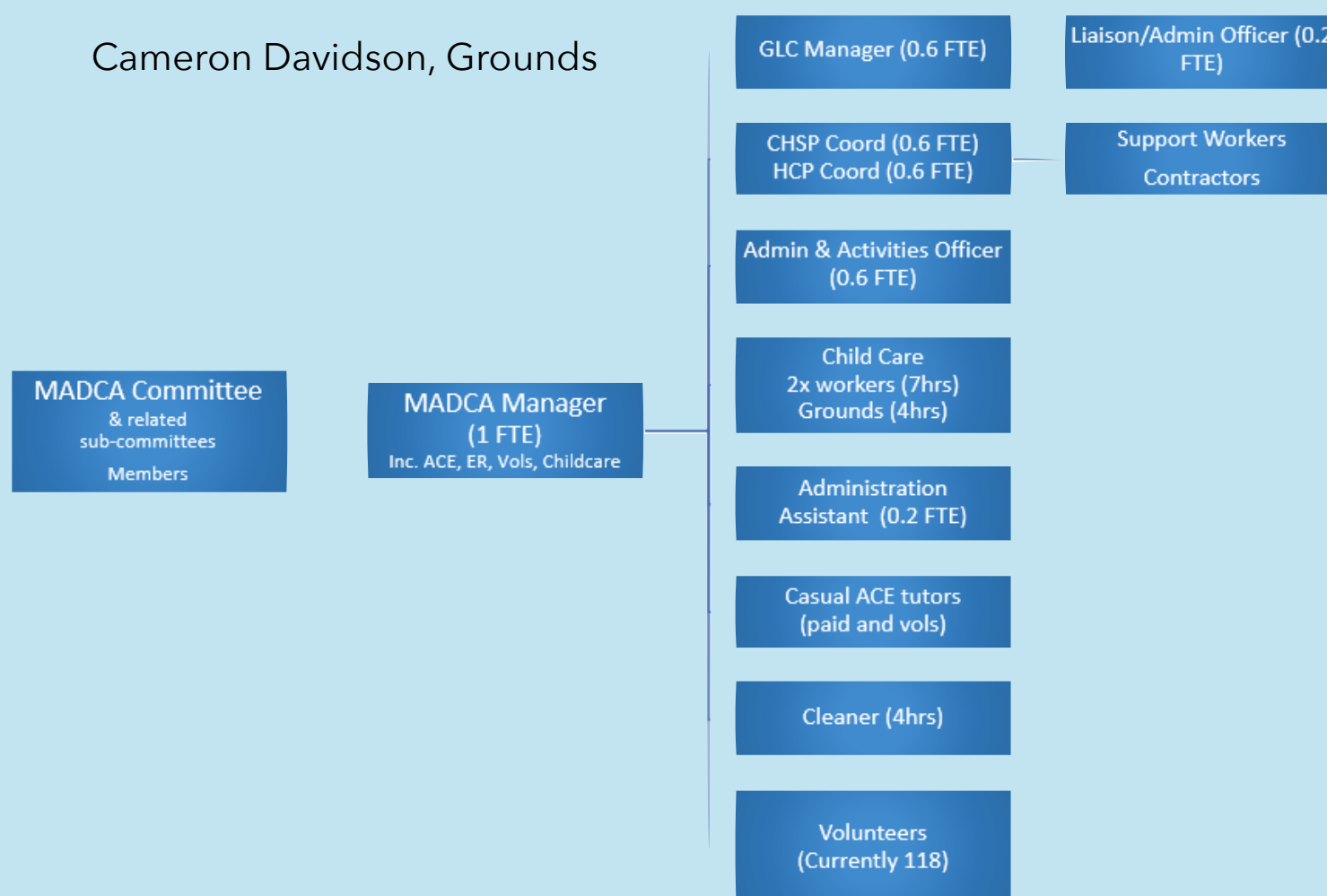
Rosemary Evans, Child Care Coordinator

Brittany Jackson, Child Care worker

Liz Lewis, MOSHCC Cleaner

Cameron Davidson, Grounds

STAFF



PRESIDENT'S REPORT

Pamela Francis

This financial year has brought us many challenges, some of which we have mastered and some that we have had to let go for our survival and sanity.

When I came to the role of acting President in September we had some tough choices to make. There have been no personal aspersions toward anybody we had to let go due to financial constraints. When it was identified that there was no more funding or grants for certain programs, we had no choice but to cease some programs and that meant losing staff accordingly.

But the commitment and dedication of staff and volunteers that were left shined brightly and allowed us to regroup and move forward with determination and vigor, and for that I am extremely grateful.

We had tremendous assistance from the appointment of a Business Development Officer in David Furniss and with the use of his skills set were able to unpack the financial dilemma we were facing. It was unfortunate we lost David toward the end of his contract to ill health. His presence had given us the courage and strength to move forward.





The growth for this community as I see it is through our ageing population's needs. That is the challenge for the incoming Board/Committee for 2019/2020. We have established a solid base for this to happen through Lakes Home Care Service which is growing with clientele numbers like a mushroom! The dedicated staff and volunteers that work in this program have been under extreme pressure this year dealing with an additional work load of preparing for an audit and changes to the Aged Care Standards, that have gone from 3 Standards to 8 Standards.

Another growth area I see is Tourism through the restoration of the Butter Factory and the job opportunities it will provide when completed. We are just on the verge of starting work under the leadership of the Project Manager in Mike Galea.



The continuity of Growing Life Connections (GLC), Emergency Relief, Child Care and the Community Garden programs will stand our community in good stead for the much needed assistance the community needs to survive our current socio-economic climate.

I wish to thank the existing Board/Committee of MADCA for their support throughout my term of office. I wish to remind community members that MADCA has zero tolerance of physical and verbal behaviours that adversely impacts on members of our community. As a community member, you have a responsibility to care and support your fellow community members - that is what makes a good community! Thank you everyone

Pamela Francis

Acting President of MADCA

MANAGER'S REPORT

It's been an interesting year of shifting sands for MADCA. The staff at the Milang Old School House Community Centre have seen many colleagues leave for various reasons, and have picked up extra work to continue to provide essential services for the community.

My role has changed quite a bit over the last 18 months, a little bit roller-coaster-ish if I do say. Over it all though, I have felt supported by staff and volunteers, and appreciate the opportunity given to me now to take an even greater lead in the organisation as MADCA Manager.

Over the year we have grappled with government changes in Child Care & Aged Care legislation as well as funding changes to Emergency Relief and Adult Community Education.

I would like to thank the dedicated staff for their commitment to our community and to the quality and continuity of services we provide.

I am excited for the coming year, settling into my new role and working with the management committee on planning for the future.



MILANG LAKESIDE BUTTER FACTORY

Glen McKenzie, Sub-Committee Chair

Over the last year we have seen a number of changes with the progress made on the Restoration process of the Butter Factory.

Towards the end of 2018 the Alexandrina Council gave us planning approval and we discovered that we needed to get building approval before any work could be started on the restoration of the building.

Before building approval could be given, council had given 3 conditions that had to be met before building approval could be given. These were 1) Changes to the road alignment of Markland St (As the Manager's cottage was overhanging part of the street); 2) Waste disposal, (e.g. disposing of fats and oils from the proposed commercial kitchen in the Managers cottage); 3) Stormwater management from the site

In recent months Michael Galea has been appointed as the Project Manager for the Restoration of the Butter Factory. And he has worked on addressing the above issues, as well as many others in the process to get building approval we need to start as well as what will be needed to restore the Butter factory. Part of that





process has been contacting and consulting with the engineers who have the needed expertise to move forward the restoration project.

Fundraising Efforts

Our monthly markets at the Milang Institute continue to bring in some funds. But we have been fortunate in the drive of Norman & Glynis in their efforts to bring performers to Milang to help raise money for the butter factory. We have had 2 concerts so far this year with another due early in September and another early next year. We look forward to making these concerts a regular event here in Milang

Financial Grants

To date the Butter factory Restoration Project has been successful in obtaining 3 government grants to help with the project.

The first from the Alexandrina Council in helping to purchase the Butter factory site; Next we were able to win a grant from the State government of South Australia of \$150,000.00.

The last grant we received was from the federal government of over \$300,000.00. Which was obtained by the potent team of Chris Bagely and Pamela Francis and others help of others with Chris Bagely writing the grant application.

While these grants will go a long way to helping getting our Butter factory restoration project both off the ground and well underway we realise that there is always room for more funds. And the



ADULT COMMUNITY EDUCATION

Stuart Jones

This year's ACE Program was the first year of a three-year funded program from the South Australian Department of Innovation and Skills.

The program aims to increase participants skills in various areas including Language Literacy and Numeracy, Core Skills for Work and Digital Literacy.

This year our program saw 53 enrolments over a number of programs including:

- Cooking on a budget
- Fibre Art
- Writing & Poetry
- One-to-one computing
- Smartphones
- Intro to Excel
- Social Media

We are excited this year to include a Family History course provided by Glen McKenzie, which has been very well received.

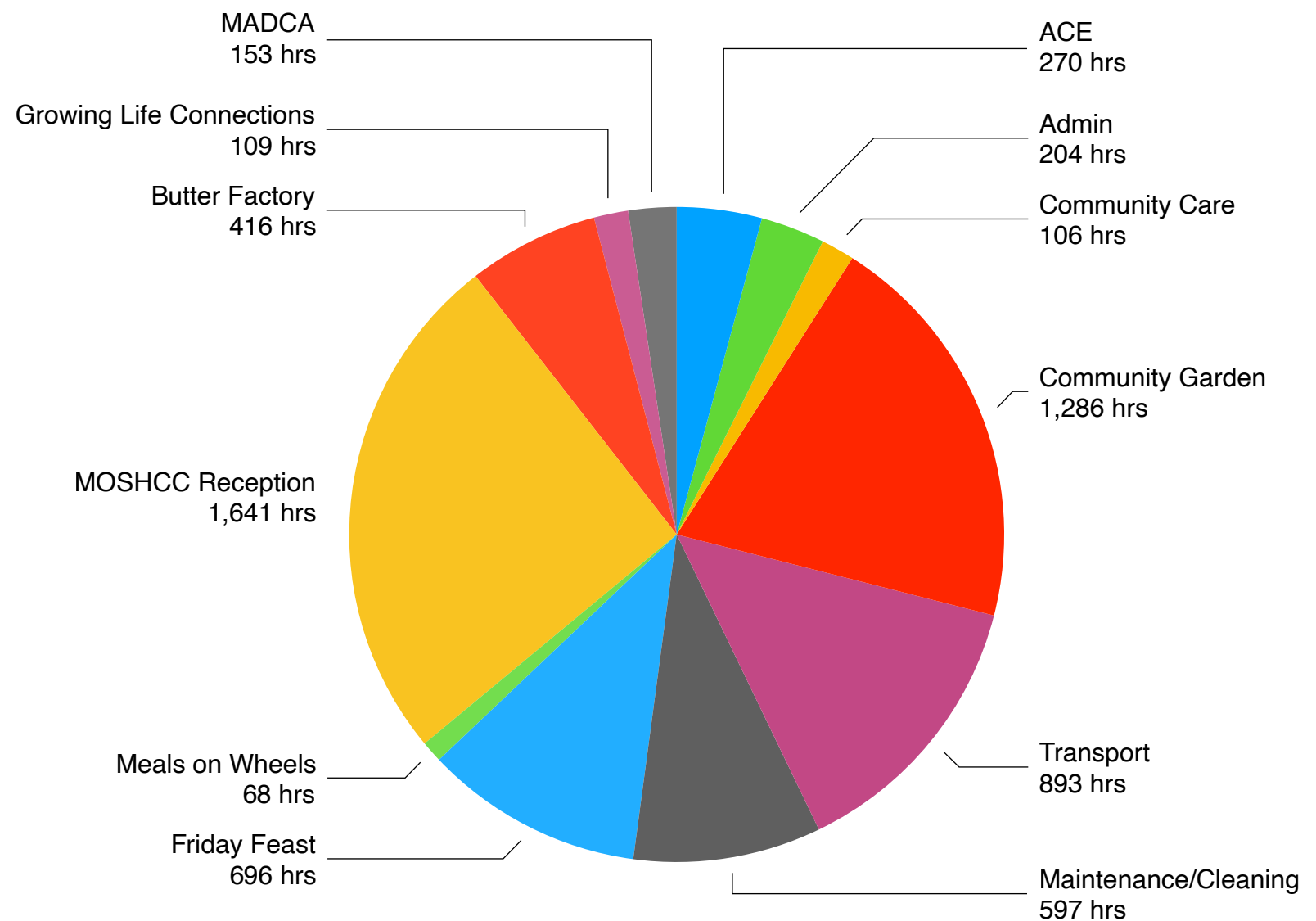


VOLUNTEERS

Our organisation runs on the work of over 100 volunteers across all our programs.

This is a snapshot of the work put in by our volunteers, and I'm sure for every hour that gets captured on a sign in sheet there are many more that go into planning for programs and events, meetings and work that happens in the background to support our organisation and our Community. On record our volunteers put in 6,534 hours to the overall work of MADCA.

We thank all our volunteers for their commitment and their passion for the Community





Some of our long serving volunteers! Jean McCormick 10 years, June Dolling 10 years, John Bradford 10 years, Pamela Francis 10 years, and Greta Mansveld 15 years!

LAKES HOME CARE

Lyn Wilcox, Sonya Eldridge, Tammy Arjona & Matthew Barrey

What Is Lakes Home Care?

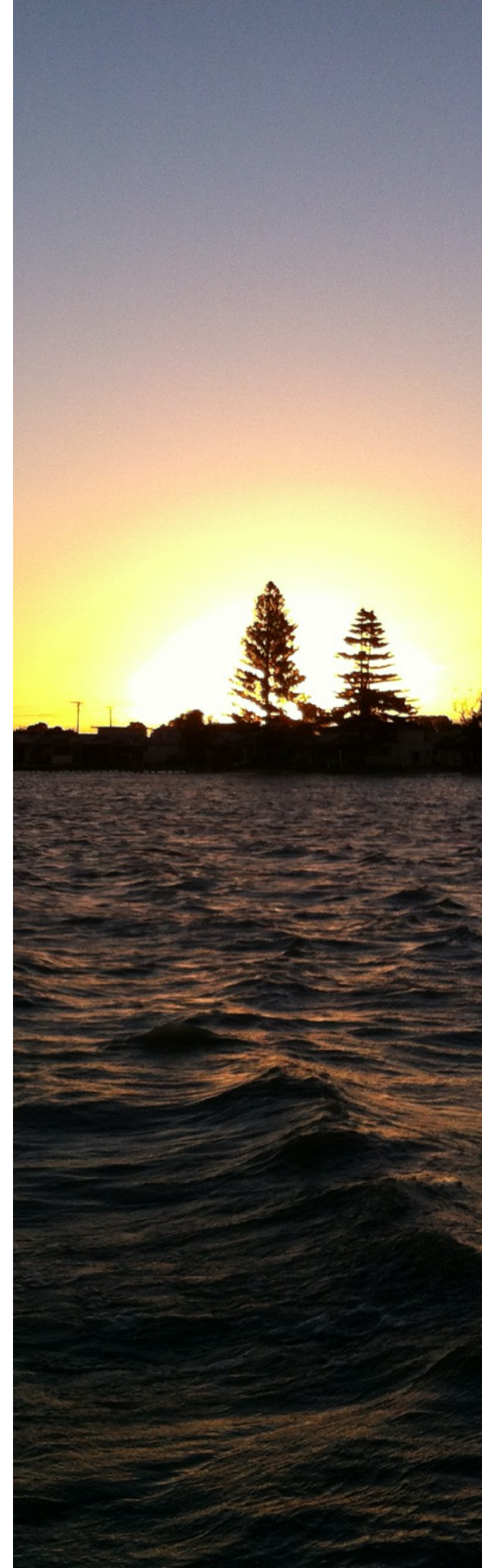
CHSP (Commonwealth Home Support Program) - RAS (Regional Assessment Service)

The Commonwealth Home Support Programme (CHSP) is one of the changes made by the Australian Government to the aged care system to help older people stay independent and in their homes and communities for longer. The CHSP provides entry-level home support for frail older people who need assistance to keep living independently.

Social Support Individual
Social Support Group
Domestic Assistance
Home and Garden Maintenance
Personal Care
Transport

HCP (Home Care Packages) Federally funded - ACAT (Aged Care Assessment Team)

Home Care Packages (HCP) are also government subsidised, but are for older people who have more complex needs. There are four levels of packages, as determined by an Aged Care Assessment Team (ACAT). Each package level has different funding, with recipients able to select what services they want to use their funding on. The services provided by Lakes Home Care for HCP:



We provide the opportunity for clients to remain at home for as long as possible.

Transport to appointments/shopping and DA are the main service provided by our Support Workers. With the flexibility of a package you can also have support for Dementia clients and carers. Paying Allied health invoices like optical, physio, OT assessments, Podiatry, Respite, Pharmacy (non-PBS), home maintenance like gardening, electrical, plumbing, pest control.

We currently have the following clients registered with Lakes Home Care:

HCP Level 1	= 4 clients
HCP Level 2	= 9 clients
HCP Level 3	= 5 clients
HCP Level 4	= 1 clients
CHSP	= 130 clients

COMINGS AND GOINGS

We sadly farewelled Kelly in Sept 2018, David in June 2019 and Tammy in the recent weeks of August 2019.

We welcomed Matthew Barrey very recently, in August 2019. Matt has extensive experience in finance, property management, disability support and support worker roles. He has previously taken the ladies out on the WOW trip and will continue to do so as

well as the Community Cruiser. Matt is already a valued member of the LHC office with his wealth of knowledge and experience.

It has been a very challenging year with many legislative changes, the Quality Review and loss of staffing hours. Your support is greatly appreciated as we do our very best to support you.

We currently have a wonderful team of support workers; Sally Blundell, Sue Suisted, Sue Cox, Andrea Maddern, Cale Butlin, Carolyn Kovach, Liz Lewis, Glenis Foster and Matthew Barrey.

We have been greatly supported also by Volunteers Gillian Smart and Cheryl Butlin. We appreciate the support of all volunteers who make the centre a wonderful environment and a special place to be.

QUALITY REVIEW

We started preparing for the Quality Review in April 2019, we have had a follow up quality review in which they kindly added more items to review and we are awaiting the follow up report.

Due to this Lyn and Sonya are in the process of conducting client reviews and ensuring that client and home risk is addressed including GP Care Plans, medical conditions and Medications. Detailed client care plans are being implemented also.

Lyn and Sonya will be attending a 2 day New Aged Care Standards workshop in the next few weeks to stay up to date with current legislation.

GROWING LIFE CONNECTIONS

Colleen White & Gordy Rollins

This year has brought many changes for GLC - we employed Gordy just over 12 months ago - he is now a treasured staff member not only for GLC but also working in various other roles. GLC has benefitted from his expertise not to mention his unusual humorous wit.

GLC continues to work with our Partner groups and meet bi-monthly - this group of service organisations are ever stronger each year as we support and refer to one another.

After just completing the GLC DHS report we have found our numbers to be down from last year, this was not a surprise as GLC has been focusing on connecting with other services to connect our client to a broader support system, rather than working so much with clients requiring Emergency Relief - we now have scheduled times when community can access ER and the load is shared more with Stuart. If client requires extra support, then they are referred to GLC staff.

GLC continues to run two support groups - Connecting the Dots on every Wednesday afternoon in Strathalbyn at the Good Shepherd Hall Chapel Street and Milang Mermaids fortnightly on Thursday afternoon held in the Milang Institute.



We are now working towards our next event, a GLC EXPO on the 30th of August at the Strathalbyn Show Hall - this will offer community an opportunity to talk with various services who are available in our region. We have approximately 26 services interested. This event will run from 10am -2pm and we are offering a bus from Milang to pick up those who want to come.

The latter part of 2018 was a stressful time for GLC as we moved through issues that effected all staff and the community. But due to the staff pulling together and accepting the various changes offered to us, with loss of staff and requirements to take on extra work to our already full load, GLC has made it through.



A few highlights from the last 12 months:

- Grant for Mental Health Week
- Connection with community business who offered free eggs (still continues 15 doz) when they have extra.
- Promotion of GLC to community including talk at Uniting Church Fellowship
- GLC staff take the lead on the LDAT (Local Drug Action Team) after the departure of the CEO. An action plan was submitted for

the project. From March Gordy has been given extra time each week to work on LDAT as GLC had worked with this program with no extra time until then.

- “Me Cooking For You” an 8 week cooking course where community learn about cooking - cook & taste then pack food for Emergency Relief Freezer. This included a one-day course on food handling through Alexandrina Council.
- The Milang Mermaids Bon Fire at a members farm - a great success we shall do this next year.



- Anti- Poverty Week bins delivered and picked up - 42 bins of food divided into the four Emergency Relief centre's in our region.
- Counselling for people struggling with financial and emotional issues.
- White Ribbon Day in conjunction with the Lakeside Men's shed - successful event - money raised provided assistance to a local person who has struggled after DV situation.
- Food collection and packing - transport back to MOSHCC - Christmas hampers - 32 given out from MOSHCC.
- GLC organised Christmas Day Lunch - 42 people fed a hot meal with extras. Rebekha Sharkie attended with her Husband to help

in the Kitchen. Excellent day had by all – we intend to continue with this next year.

- Connected with local services including Anglicare Suicide Prevention and Counselling service, Drug Counsellor – referred 5 clients to this service, Safe Pets organisation to find a foster home for client's while in hospital. Unity Housing working on finding accommodation for other homeless people.
- GLC held Quiz night in Strathalbyn – approximately 100 people attend, and we raise approx. \$800. money to help with costs for vehicle to be shared by GLC and Community Care.
- Accidental Counselling Workshop for staff and volunteers held in the Milang Institute.
- GLC Staff attend two day training on Wellbeing and Resilience/ TAFE Adelaide



Unfortunately our regular food Food Drive ceased, due to lack of Volunteers and Bob unwell – still requesting volunteers for this vital service.

LOCAL DRUG ACTION TEAM

The Local Drug Action Team Program is a federally funded program through the Australian Drug Foundation. The role of a local LDAT is to develop Community Action Plans that will address the issue of Drug use with children and young people, before problems develop.

MADCA had been part of the Strath LDAT. When the leadership changed, this role fell to GLC, with Colleen having been formerly involved and with Gordy gaining 4.5 hours a week employment to provide project support.

The Strath LDAT has representatives from Alexandrina council, Tyndale and EFS schools, Flow/Flex staff, CountrySA PHN, SA Police, the ADF, Strath NC and interested service providers and MADCA.

Meeting have been as needed but have resulted in ADF supporting a Community Action Plan for a project called AIM HIGHER. MOSHCC ACE have supported us by allowing the use of the MOODLE setup to distribute the application info and collect the applicants' submissions. As a result we have 3 gifted and excited groups of young people who were successful and will be running events in October, Halloween; and 2 in November a Model Train workshop/display that will raise funds for charity and an Online Local Area Network competition which will have young people compete on Fortnite (a computer game)

The work on the current program will continue to the end of year but planning for next year has already started.

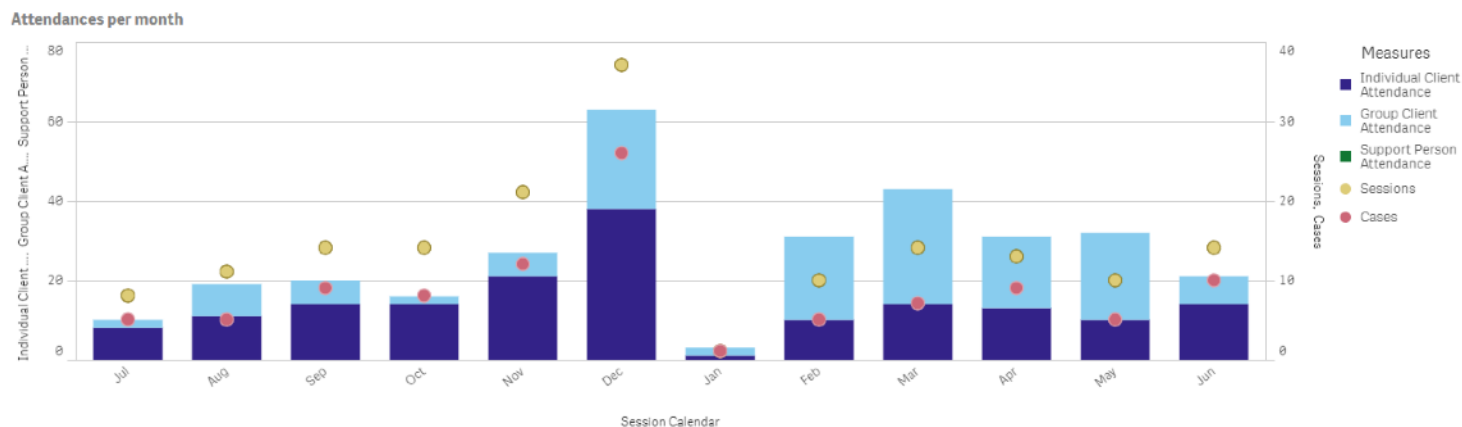
EMERGENCY RELIEF

Stuart Jones

The emergency relief program which runs out of the Milang Old School House Community Centre is a vital part of our service to the community. Assisting with clients who are struggling with making ends meet, the program can supply a food parcel or voucher, fuel, assistance with a part of a bill, or in other practical ways to support clients to get that little bit ahead and reduce the stress which come from unexpected bills or medical expenses.

The majority of services provided are food parcels, with transport being very close, and an ever increasing need.

The need is year-round but often associated with unexpected electricity bills holiday stress.



CHILD CARE

Rosemary Evans & Brittany Jackson

Our Child Care program has grown from a funded creche service through the federal government Department of Education. This year funding transitioned over to the Community Child Care Fund as a part of legislative changes to Child Care, which brought smaller Budget Based Funded creche service into the mainstream Child Care Subsidy scheme.

Our service is now still primarily funded by the CCCF grant fund, however as a CCS approved provider, we must charge at least a small fee. (Currently \$6) This fee can then be further subsidised by parents who are eligible through Centrelink for the subsidy.

Many of the headaches associated with the paperwork, attendance and Centrelink submission is covered by the software we have moved over to called KidsXap.

Our service still provides the same quality care by two child care workers two mornings a week, Monday and Wednesday from 9:30am to 12:30pm.



MILANG COMMUNITY GARDEN

Christine Elliott

The last twelve months has seen a lot of activity at the garden.

Many of the old timber beds had decayed and needed replacing or renovating and we were extremely fortunate to have four large colour- bond beds donated. Alwyn Hopgood was also busy building new beds for the vegetables.

We also applied for a grant under the 'Fund My Neighbourhood' banner to cover the orchard with permanent netting; unfortunately we did not receive the grant.

Another generous resident from Clayton donated a small glasshouse frame which we have now covered with shade cloth.

We also had an incident involving bees, which I assume nearly everyone in Milang knows about. This volunteer is now referred to by the name 'The bee man' - good one Trevor.

The community garden was entered in the Strathalbyn and Districts garden competition, and we were awarded a commendation. This year we are hoping for a first prize.





With the closure of Shoreline Nursery, the garden was able to acquire the polytunnel which was dismantled, moved and after several discussions - re-erected. We are now producing vegetable seedlings in the tunnel and any excess will be made available to the public.

The Strathalbyn Day Care Centre won a small grant which allowed twelve children to come and visit the garden over a ten week period. This was a very successful venture.

We also saw the departure of several volunteers over the last twelve months, and we also welcomed several new volunteers. Our default number of workers at any one time in the garden is around seven. A lot of work for over 45 vegetable beds and a similar number of fruit trees.



Sadly, in the last seven months we have had a fair amount of vandalism and theft which we are still trying to address, but on a brighter note, the volunteers look forward to cake every Tuesday morning and more recently, soup every Tuesday lunch time, - thank you Bob.

I would personally like to thank all of the volunteers involved, past and present for their constant efforts in maintaining the garden so that we can produce fresh fruit and vegetables for the community. I would also like to thank those members of the community that support us through donations and the purchase of produce.

MILANG COMMUNITY NEWS

Since my taking on of the Editor role for the Milang Community News, it has been an eye opener. I am nothing but amazed at the hard work and dedication from a small group of volunteers. Month in and month out, they work hard to ensure that the newsletter is printed and out on the shelves by the first of the month. I can only assure the Milang community that without John and Annie Whyte, Richard Prusa, our wonderful contributors and advertisers, I don't think it would be such a success.

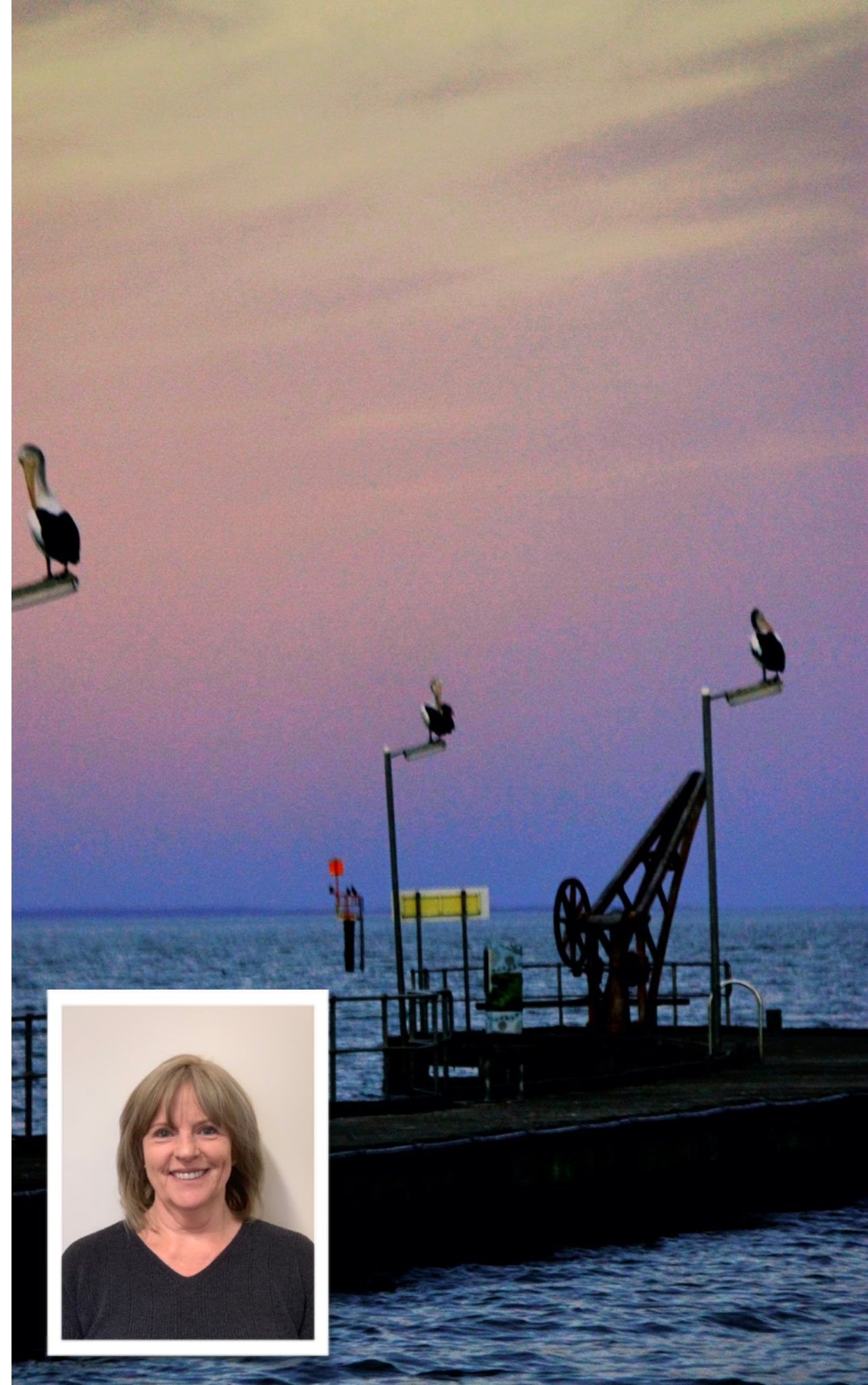
We try and improve the newsletter each month and think of ideas and businesses to bring into the fold. It is fabulous to see the contributions and new businesses coming on board steadily. We have increased the number of outlets selling the Community News and currently our circulation is approximately 400 copies.

I am proud to be involved in a small way, to such a great community.

Jo Van Eunen

Editor

Milang Community News



John Williams

TREASURER'S REPORT



I was co-opted into the position of Treasurer in November, 2018. This was owing to a number of vacancies due to resignation of Board members.

At that time MADCA was heading for a loss of around \$140,000.00. Firm steps had to be taken which resulted in the loss of staff and cut back of working hours. In this respect I commend our wonderful hard working paid staff and volunteers who took up the challenge that has resulted in reducing the forecasted loss to \$78,675, which includes a depreciation of \$50,527.

Among areas gained in cost reductions is, for example, the grant that enabled MADCA to purchase an additional motor car. This has resulted in staff not having to use their own vehicles, for which they were reimbursed on a kilometre basis. In the past this travelling expense was up to \$500 per week. As mentioned above, volunteers have taken on more duties and responsibilities in order meet our commitment in lowering fixed and variable costs.



Please refer to both the Statement Of Financial Position 30 June 2019 and Summary Of Financial Performance For Year Ended 30 June 2019.